

FAST PHONE NUMBERS FOR SENIORS

(Revised 4/10/2010)

Service	Phone Number
Elder Abuse If an elderly, infirm or disabled person is --in danger call	911
--a victim of abuse, exploitation or neglect and not in a nursing home call	211 Or 800-223-9074
--a victim of abuse, exploitation or neglect and is in a nursing home call	211 or 302-577-6661
Victim's Assistance	800-VICTIM 1(800-842-8461)
Victim's Compensation	302-255-1770
Home-Based Health Services through DSAAPD	211 or 800-223-9074
Care Delaware – Respite care and other support for care-givers	211 or 899-223-9074
Medicare Part A & B– Highmark Services Durable Medical Equipment – National Heritage Insurance Company	800-MEDICAR (800-633-4227)
Complaints, and appeals of adverse decisions – Quality Insights of DE	302-478-3600 (Press 2)
Possible Fraud – Senior Medicare Patrol	211 or 800-223-9074 302-255-9390
Elderinfo – Health Insurance Assistance from Commissioner of Insurance (information available on Medicare, Medicaid and Long-term Care Insurance)	800-336-9500 or 302-674-7364
Low-income assistance – DE Div of Services to Aging and Adults with Disabilities (DSAAPD)	New Castle: 302-454-3820 Kent/Sussex: 302-424-7310.
Delaware Prescription Assistance Plan	211 or 800-996-9969
Medicaid – Medical Assistance Office of DSAAPD	211 or 800-372-2022 or 302-255-9500
Nemours Health Clinic: Dental, eye & audiology help for low income elderly	800-292-9538
Legal Advice (Phone is for both Lawyer Referral Service & free Legal HelpLink)	New Castle: 302-773-0606 Kent & Sussex: 800-733-0606
Social Security Administration	800-772-1213
Veterans Affairs	800-461-8262
Consumer Protection – Attorney General's Office	800-220-5424
Equal Credit Opportunity Complaints	877-382-4357
Property Tax Exemption New Castle County Kent County Sussex County Wilmington	302-395-5520 302-774-2401 302-855-7760 302-571-4320
Employment Related Discrimination. Dept of Labor New Castle Count Kent and Sussex Counties	302-761-8200 302-422-1134
Register of Wills New Castle County Kent County Sussex County	302-395-7800 302-744-2330 302-855-7875
Delaware Aging Network (free medicare advice and information and referrals to agencies providing services to the elderly)	New Castle: 302-478-9411 Kent: 302-734-1200, Ext. 173 Sussex: : 302-856-5187